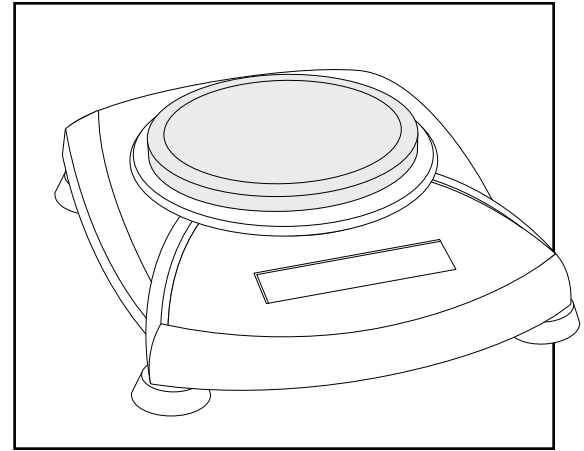




H-2382, H-2383
H-2384

SCOUT PRO BALANCE SCALE

1-800-295-5510
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TROUBLESHOOTING

OPERATING ISSUE	RECOMMENDATIONS
No Display.	<ul style="list-style-type: none">• Make sure the AC Adapter is plugged in.• You may need to replace the batteries.
Battery Indicator is flashing.	<ul style="list-style-type: none">• Replace batteries.
Incorrect weight reading.	<ul style="list-style-type: none">• Press the ON/ZERO OFF button with no weight on the platform, then weigh item.• Recalibrate the balance.
Calibration procedures do not work.	<ul style="list-style-type: none">• Use correct masses.• See error codes note ERR4. (See Page 2)
Unable to display weight in a particular weighing unit.	<ul style="list-style-type: none">• Use Units menu to set desired units ON.• Exit Hold or Totalize mode.
Balance readings unstable.	<ul style="list-style-type: none">• Either move or shield the balance from external air currents or vibration.
Error code is displayed.	<ul style="list-style-type: none">• Review error code table and take appropriate action.



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ERROR CODES

ERROR CODE LIST	RECOMMENDATIONS
Err 1 chEct Invalid checksum data.	<ul style="list-style-type: none"> • Cycle balance ON/OFF • Return balance for service
Err 2 LoAd Overload (>cap+90d) or Underload.	<ul style="list-style-type: none"> • Remove load • Make sure shipping lock is unlocked • Recalibrate
Err 4 WEight Incorrect calibration weight.	<ul style="list-style-type: none"> • Use correct calibration weights • Check environmental conditions
Err 5 999999 Displayed value>99999.	<ul style="list-style-type: none"> • Exit application • Rezero balance
Err 6 count Parts counting error – balance exits parts counting.	<ul style="list-style-type: none"> • Exit application • Rezero balance
Err 8 FULL RS232 buffer is full.	<ul style="list-style-type: none"> • Cycle ON/OFF • Check RS-232 settings in balance and computer
Err 9 dAtA Internal data error. The next button press or a 5 second time-out causes the balance to turn off.	<ul style="list-style-type: none"> • Cycle ON/OFF • Return balance for servicing

